



North Region EMS System

Policy Section #	Patient Care	
	PC 118	Date 8/2023
Title	Transport Destination: Urgent Care/Immediate Care Facility	
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Purpose	To ensure appropriate utilization of Urgent or Immediate Care Facilities within the North Region EMS System.
Policy	<ol style="list-style-type: none">1. North Region EMS System Providers may transport to the following Urgent or Immediate Care Facilities<ol style="list-style-type: none">a. None – no Urgent or Immediate Care Facilities are currently EMS System approved.2. North Region EMS System Providers may transport patients to a system approved Urgent or Immediate Care facility when the patient's condition meets the following criteria:<ol style="list-style-type: none">a. The patient does not present with an immediate life-threatening condition.b. The patient desires to be transported to a non-Emergency Department destination<ol style="list-style-type: none">i. The patient signs a refusal for transport to a Comprehensive Emergency Departmentc. The patient presentation does not meet the initiation of Advanced Life Support (ALS) care as specified within the Region X Standard Operating Procedures or North Region EMS System Policy: PC-111, Patient Interaction Guidelines.d. Transport to a Urgent or Immediate Care Facility is within a reasonable transport distance considering patient safety and available resources.3. EMS providers shall contact Lake Forest Hospital Online Medical Control (OLMC) to determine if transport to a Urgent or Immediate Care Facility is approved for a given patient.<ol style="list-style-type: none">a. If transport to a Urgent or Immediate Care Facility is deemed appropriate and approved by OLMC/Lake Forest Hospital, OLMC will notify the receiving facility of the patient's impending arrival and provide pertinent patient information for continuity of care.4. EMS providers shall accurately document all patient encounters and transport decisions.
References	System Policy PC 111: Patient Interaction Guidelines Region X Standard Operating Procedures
Attachment	none

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