



North Region EMS System

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Purpose To establish guidelines for the appropriate and ethical use of artificial intelligence (AI) tools for narrative generation within the System while maintaining accuracy, consistency and quality oversight.

- Policy**
1. System providers and/or departments may only use System approved artificial intelligence tools for narrative writing assistance.
 - a. Current approved AI: ESO Auto-Generated Narrative
 2. AI tools may be utilized for writing assistance to support EMS personnel in drafting clear, complete and professional patient care narratives. However, every AI-generated narrative must be carefully revised and edited by the reporting EMS provider to ensure factual accuracy, medical appropriateness, and legal compliance.
 3. Guidelines for use
 - a. Permitted uses:
 - i. AI may assist in grammar correction, sentence structuring, and/or converting drop-down documentation to complete sentences.
 - b. Prohibited uses:
 - i. AI may not be used to infer or guess undocumented details.
 - ii. AI may not be used in medical decision making.
 - c. Provider responsibilities:
 - i. The EMS provider is solely responsible for ensuring the accuracy of the final narrative.
 - ii. AI-assisted narratives cannot be submitted as complete without EMS provider review and approval. Prior to submission, the reporting EMS provider must document in the narrative that they have read, reviewed and agree with all documented statements.
 - iii. The EMS provider's final documentation must also reflect their direct observations, assessments and interventions that is not able to be AI generated.
 - d. Quality Assurance
 - i. Department quality members will monitor the quality and accuracy of AI-assisted narratives. Any discrepancies found should be reported to the EMS Coordinator for further investigation.



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- ii. Improper use of AI may result in corrective action for the provider up to and including removal of AI-assist privileges for that specific provider, or the department as a whole.
 - e. Training and Education
 - i. Personnel must complete approved training on the appropriate use of AI for documentation assist prior to using such tools. Training shall include the use, benefits, limitations, ethical considerations and personal responsibility of using AI. The department must show documentation to the System that individual training has occurred.
4. Department Implementation
- a. Departments are required to receive written permission from the System prior to use of any approved AI tools.
 - b. Each department shall undergo a trial period upon initial implementation where 100% quality review of all AI-assist ePCRs are reviewed by the quality team. Any discrepancies found during this period should be reported to the EMS Coordinator.

References none

Attachment none

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Effective